



Ollscoil Chathair
Bhaile Átha Cliath
Dublin City University

English Language Programmes

Operations Information

Student Welfare Information

Looking after our Students

Student welfare is of prime importance to DCU Language Services. Our dedicated School Coordinator, William Hooper, is one of the first people that students meet when they arrive at DCU.



Mr William Hooper
School Coordinator
Phone: +353 1 700 7187
Email: william.hooper@dcu.ie

William has personal experience of living and working abroad in cultures different from his own and he understands the concerns and questions students typically have when they arrive in a new country and in new living and learning environments. William liaises closely with our Accommodation Department, Academic Managers, Activity Leaders and other support services.

On students first day at DCU, William is there to:

- Coordinate the “meet-and-greet” event
- Escort students to their first class
- Host student induction and orientation

During orientation, William will explain his role more fully and give students some useful advice to help them settle into Ireland and their language classes.

Availability

Students are encouraged to speak to William about concerns or doubts about any aspect of their stay in Ireland. **He is here to help.**

William is available at the following times:

- 08.30 am to 4.15 pm Monday to Friday
- During William’s lunch break & annual leave, and between 4.15 pm and 5.15 pm, one of William’s colleagues will be available to help students
- Students should visit William outside class-times - except in urgent / emergency situations.
- William will have availability between 1pm and 2pm daily if you need to make an appointment.