



Ollscoil Chathair  
Bhaile Átha Cliath  
Dublin City University

# English Language Programmes

Operations Information

# Airport Transfers - Individual Students

We offer airport transfers for individual students from Dublin Airport to DCU Accommodation for an additional fee. In order to arrange this service we require students to complete our 'Airport Transfer Form' with their relevant flight details.

DCU staff will send an airport transfer confirmation to your email address 2-4 working days before your arrival to Dublin.

## TRANSFER TO ACCOMMODATION

**The following itinerary applies to students who are staying in DCU Host Families, DCU Campus Accommodation or privately arranged accommodation**

<ol style="list-style-type: none"><li>1. Arrive at Dublin Airport</li><li>2. Collect your luggage</li><li>3. A driver will meet you in the arrivals area of Dublin Airport</li><li>4. <u>For Terminal 1 arrivals</u>, the meeting point is the AMT Coffee Stand in the arrivals hall <u>For Terminal 2 arrivals</u>, the meeting point is the Yellow Sculpture as you come through arrivals</li></ol>	<ol style="list-style-type: none"><li>5. Please make sure that your mobile phone is turned on and that data roaming is enabled so that the driver can contact you if needed</li><li>6. Driver will escort you to your accommodation by private transfer</li></ol>
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\* the above itinerary is subject to change

## Assistance Phone Service

We provide an out-of-hours (weekday evenings and weekends) phone response service for students. The service ensures that students who experience an urgent or unexpected difficulty outside office hours can receive support and advice over the phone.

Please note, you can also reach our assistance phone number through WhatsApp. If you need assistance, feel free to message us and we will respond as soon as possible.

The Assistance Number is **+353 85 185 7060**.